IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with <u>underlining</u> and deleted text with <u>strikethrough</u>. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please CANCEL claims 9 and 11 without prejudice or disclaimer.

1-4. (CANCELED)

5. (PREVIOUSLY PRESENTED) A computer system for mediating between at least one user and at least one manufacturer via a network, said system comprising:

a first computer storage part in which purchase information related to products possessed by said at least one user is stored;

a second computer storage part in which at least an identifier of a product and guarantee information related to said product are stored for each product available from said at least one manufacturer; and

an insurance request part which requests insurance on said products according to said purchase information stored in said first computer storage part and information in said second computer storage.

- 6. (ORIGINAL) The system as claimed in claim 5, wherein said insurance request part sends information including at least a number of years used, year and month of purchase and maintenance of the product.
- 7. (ORIGINAL) The system as claimed in claim 5, wherein said insurance request part sends information for collectively insuring a plurality of products possessed by the user with a single insurance contract.
- 8. (ORIGINAL) The system as claimed in claim 5, wherein said insurance request part further comprises:

a quote estimate part requesting a quote estimate from a plurality of insurers; and a sign-up part sending a sign-up instruction to the insurer selected by the user to make a contract for insurance.

9. (CANCELLED)

10. (PREVIOUSLY PRESENTED) A method of mediating between at least one user and at least one manufacturer over a network, said method comprising:

receiving purchase information related to products possessed by said at least one user; storing said purchase information in a first computer storage part; and requesting insurance on said products according to said purchase information stored in said first computer storage part and information in a second computer storage part, wherein said second computer storage part stores at least an identifier of a product and guarantee information related to said product for each product available from said at least one

11. (CANCELLED)

manufacturer.

12. (PREVIOUSLY PRESENTED) A computer-readable medium storing a program for executing a method of operating a product information system mediating between at least one user and at least one manufacturer over a network, said method comprising:

receiving purchase information related to products possessed by said at least one user; storing said purchase information in a first computer storage part; and

requesting insurance on said products according to said purchase information stored in said first computer storage part and information in a second computer storage part, wherein said second computer storage part stores at least an identifier of a product and guarantee information related to said product for each product available from said at least one manufacturer.